

Information Sheet for Passengers requiring Special Assistance Special Assistance Form



1. Name, first name Title / Age / Gender

Phone / E-mail :
Bookingsnumber:

2. Routing from	to	Flight number	Date

3. Wheelchair required

WCHR Needs assistance only for long distances.
Can easily take stairs in case of a bus boarding.
(Same-level entry boarding and de-boarding is not available at many airports).

WCHS Needs assistance for long distances and stairs (in case of bus boarding)
Does not need any assistance in the aircraft.

WCHC Non-ambulant: Needs also assistance in the aircraft to/from seat.
I can transfer myself from seat to seat if necessary. Yes No

Do you have an (own) wheelchair : Yes No

If YES, please also complete number 7 – Own Wheelchair information sheet .

4. BLND I am blind or have a severe visual impairment I need assistance Yes No

DEAF I am deaf or have a severe hearing impairment. I need assistance Yes No

BLND/DEAF I am at same time blind and deaf. You always need an escort for safety reasons.

SVAN I have to travel with a specially trained guide or assistance dog because of my disability. (contact meda)
I have a seeing eye dog I have a service dog for epileptic seizures
Other reason - My guide dog assists me with

ESAN - For flights to / from the US: I need to travel in the companionship of an emotional support dog due to psychological reasons/therapy purposes . (Please note: medical certificate is required – contact meda)
For other flights: the Emotional Support and Psychiatric Service dogs will be transported in the cabin in a container (pet in cabin) or in the cargo compartment of the plane depending on the size/weight of the dog. Additional charges apply. Please check on website info 'travelling with animals'. Meda contact meda@brusselsairlines.com

DPNA I need assistance due to an intellectual or development disability.
I am travelling alone please always contact meda at meda@brusselsairlines.com
I am traveling with escort – add name info in nr 5

The ability of a person with a mental impairment to cope should not be overestimated. With specific impairments which lead to confusion or disorientation, there is a risk that the passenger will not pay attention to the safety instructions issued by the flight attendants. It can also have unforeseen consequences if the passenger disembarks from their flight without supervision as they could get lost in the airport buildings or even go out the buildings and become increasingly confused and anxious. Should the passenger run such a risk, we strongly recommended that someone will travels with him/her.

5. Escort for the journey required Yes No
Designated escort (Name , first name) / Age / Gender

6. Other required assistance / remarks

7. Own wheelchair information Sheet

Do you have an own wheelchair : Yes No

If yes, is you own wheelchair collapsible / foldable Yes No
or can you take off parts e.g. leg support/headrest

Size own wheelchair (smallest possible dimensions) – L x W x H cm : x x cm
Weight (kg)

1. manual power / no battery

2. Battery-driven

WCBD / dry batteries (typically NiMh or NiCd), gel batteries (also called non spillable wet batteries)

If the WCBD can be loaded in upright position (by folding steering wheel or folding backrest) of for Non-collapsible devices:

- Batteries to remain on the device as long as the electrical circuits have been isolated and the battery is securely attached to your wheelchair/scooter.

Foldable/Collapsible devices: (battery is not protected by hard cover case)

- The batter must be removed , protected from short circuits and placed in a protective pouch, strong rigid packaging to be secured in the aircraft hold.

WCLB / Lithium- ion batteries - please give Watt hour rating (Wh = V x Ah)

Non-collapsible devices:

- Batteries have to remain on the device
- There is no maximum Wh-limit for the contained battery

Collapsible devices:

If your wheelchair or mobility aid is specifically designed so the batteries can be removed, you must follow these instructions. Remove all lithium batteries according to the manufacturer's instructions.

- Protect the removed batteries from short circuit, e.g. by covering exposed terminals with electrical tape.
- In order to protect them from damage, place batteries individually in a protective pouch and take them with you as carry-on 'cabin' baggage.
- The maximum battery size is 300Wh, or for devices fitted with two batteries, 160Wh each.
- In addition, you're allowed to take one spare battery max. 300Wh, or two spare batteries max. 160Wh each.
- You can then take your wheelchair or mobility aid with you as 'checked' hold baggage without restriction

WCBW / wet cell batteries:

Non-collapsible devices:

- Batteries to remain in the device

Collapsible devices:

- It is unlikely that a collapsible device would utilize a wet cell battery. If it does, please contact us* for an approval before you travel

See also extra info on website. If you need help please do not hesitate to contact us.

The conditions of carriage, in particular the rules of liability contained in the terms and conditions of Brussels Airlines, will apply.

